



travelctm.com/sport
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SPORT TRAVEL MANAGEMENT

BY CTM



PARTNERSHIP. PERFORMANCE. SUPPORT.

Sport Travel Management is the specialist sports travel division of CTM, leveraging the corporate travel, group travel and event management expertise of the global CTM group to provide winning travel solutions to the sports industry.

As such, we are the travel management provider of choice for some of the largest and most successful sports teams and associations around the world.

WE KNOW TRAVEL, AND WE KNOW YOUR GOALS

As sports and travel enthusiasts we understand your game and your goals, and we appreciate that your travel needs are unique.

Like you, we are 100% committed to delivering excellence in our field, through the provision of competitive and collaborative travel solutions that enable you and your team to perform to your limits every time.

GROUP & TEAM TRAVEL

Extra leg room? Fragile baggage? We understand the complex travel needs of sports groups.

Whether it's match day travel, competitions and training camps, or attending a corporate hospitality event, our group travel solutions provide the necessary logistical support to drive success.

We understand the complex needs of travelling sports groups. Our experience and expertise will get your group where they need to be on time and prepared for action!

Services & Products

- Flights (scheduled and charter) and accommodation with special conditions*, transfers, insurance and visas
- Excess and fragile baggage, seat preferences, group lounge facilities and group check-in
- Meals & entertainment
- Bulk itinerary management for speed and accuracy
- 24/7 emergency travel assistance
- Group travel coordinator
- Global supplier negotiations with your preferred suppliers
- Traveller tracking technology and emergency communications
- Real-time reporting
- Expense management

*where possible.



VIP & EXECUTIVE TRAVEL

As one of the world's largest and most awarded travel management companies, we understand the business of travel.

Our proven sports travel solutions deliver experiences which support high productivity, increased efficiency and a return on investment for your VIP and executive travellers, every time they travel.

Services & Products

- Travel bookings: flights, hotels, transfers, car hire, insurance and visas
- Book online via CTM's proprietary booking tools or via your dedicated travel consulting team, ensuring your executives' specific travel needs and preferences are met every time
- VIP travel services: private charter flights, limousine transfers, escorted airport transfers
- Strategic travel policy development
- 24/7 emergency travel assistance
- Global supplier negotiations
- Traveller tracking and emergency communications
- Real-time reporting
- Expense management solutions



EVENT MANAGEMENT

Sport Travel Management offers professional event planning and event management services which will excite, engage and inspire your stakeholders.

From sponsor engagement events to gala dinners and award ceremonies, our award-winning event services will elevate your team, employees, partners and supporters to new heights!

Services & Products

- Event planning
- Event management
- Gala events and awards
- Venue finding
- Delegate management
- Event technology – registration tools, event apps, live-polling and much more!
- Team merchandise
- Photography and film
- Guest speakers

TRAVEL TECHNOLOGY

From user-friendly online booking tools and mobile apps, to group logistics management, real-time traveller tracking and reporting, we take the stress out of sport travel so you can focus on your game.

Our clients enjoy access to CTM's award-winning travel management tools, providing you and your teams with reliable, accessible and intuitive travel experiences pre-trip, in-trip and post-trip.

Our travel tools are housed in a central online travel portal, providing 24/7 access from your web-enabled device for around-the-clock convenience and control.

TAKE THE STRESS OUT OF TRAVEL, SO YOU CAN FOCUS ON YOUR GAME



TRAVEL BOOKINGS

Online Booking Tools

Supported by your dedicated travel consulting team, we provide intuitive and user-friendly online travel booking tools which facilitate around-the-clock travel bookings, within your travel policy and aligned to your travel supplier preferences, to drive efficiency and reliability for your corporate and sport travellers.

Group & Event Travel

Our clients are empowered to easily and efficiently manage their group and event travel needs via the industry's most innovative online travel portal and mobile booking app. Your Travel Managers can:

- Access and manage their team's travel bookings 24/7
- Make booking changes on behalf of an entire team or individual
- Access room block allocations
- Access consolidated real-time travel reporting at any time

Traveller Profiles

Our booking systems store all your travellers' profiles and preferences, ensuring special requests are facilitated every time with ease.



RISK MANAGEMENT

Traveller Tracking

CTM's traveller tracking tool enables you to keep track of your entire team wherever they are travelling. Receive live status updates, and SMS and email communications to notify of updates to travel itineraries in the event of delays or missed connections.

Pre-Trip Approval

A sophisticated and mobile-optimised travel approval request system enables travellers to request authority to travel prior to booking, maximising budget and traveller safety.

Risk Alerts

Our automated global risk assessment platform alerts travel managers and travellers to potential travel risks pre-travel and in-trip, and provides emergency SMS and email communications to affected travellers to enhance safety and efficiency when unexpected events do occur.



REPORTING

Program Performance

Our highly sophisticated travel reporting platform consolidates all areas of your travel spend for a 360° view of your travel budget. Your dedicated Account Manager provides pro-active analytical advice on trends and best practices to drive savings to your travel budget.

Expense Management

Our expense management solutions offer complete visibility over the total cost of travel, incorporating flights, accommodation, ground transport and ancillary expenses, and facilitates easy reconciliations on both desktop and mobile devices.