



# Multi Traveller Hotel Booking Flow Feature

## Enhancements with cytric v21.3 release

Enhancements to improve the user experience when booking hotels for multiple travellers have been released in version 21.3 of cytric. These enhancements will deliver the ability to shop for multiple rooms in a single search for both CTM Sleep Space and GDS content, with the shopping results page showing only properties with at least the minimum number of rooms required.

The new Multi Traveller Hotel booking flow allows the end user to create hotel only bookings for up to 9 travellers, as well as in conjunction with flights. Previously individual hotel bookings needed to be created when flights were not included in the itinerary.

Your traveller selection can include a combination of registered travellers (travellers with a stored profile) and guest travellers.

This new feature saves time and enhances the user experience.



## Hotel Only Booking



Select the travellers you wish to create a hotel booking for.



### Travel Arranger Dashboard



#### Select travellers and booking type



Booking for:


 **Bongiovanni, Evelyn (You)**   
DFAT, SYDQB28AH PROD

 **Falco, Fernando**   
Department of Communications  
and the Arts, SYDQB28AH PROD

 **Farrell, Donna**   
ASIC, SYDQB28AH PROD

 **Traveller, Ted** 

 **Traveller, Ian** 

 Add travellers

Specify the following:

Assigned Location \*  
SYDQB28AH PROD

Assigned Division

Travel Policy Group \*  
WoAG SES

 Book flight




 Book hotel


Enter your search criteria then select **Search**.

1 Start — 2 Select hotel — 3 Select room — 4 Complete booking — 5 Confirmation

You are booking for:  
5 persons



### Start hotel booking


Destination \*  
 **Canberra (CBR)**  
AC, Australia  

Check-in and Check-out dates \*  
**Wed, 21 Aug 2024** — **Thu, 22 Aug 2024**  
1 night 

or enter an [address](#).

Occupancy

 Single  Double

 Search

Hotel availability will display for the number of travellers you have selected. Only hotels that can accommodate the number of travellers in the booking will be returned in availability. The system filters out any properties and rooms that don't have the required room number. This is the case for both Sleep Space allotments and GDS content. Note: The same hotel can only be booked for all travellers.

## Select hotel in Canberra

Single room - 1 Night  
Wed, 21 AUG - Thu, 22 AUG

Sorted by  
Default (Preferred hotels)

Filter

Map view



### HOTELS

#### Mantra on Northbourne Canberra ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km



Tripadvisor



**\$186.15**

Lowest rate for these dates  
Breakfast Not included

Select hotel



### HOTELS

#### Mercure Canberra ★★★★★

Mercure Hotels (Accor Group)  
Corner Of Ainslie and Limestone Avenue, 2612 Braddon, AC, Australia  
Distance from point of search: 3.7 km



Tripadvisor



**\$195.00**

Lowest rate for these dates  
Breakfast Not included

Select hotel



### HOTELS

#### ibis Styles Canberra ★★★★★

Ibis Styles (Accor Group)  
203 Goyder Street, 2604 Narrabundah, AC, Australia  
Distance from point of search: 4.1 km

Tripadvisor



**\$228.65**

Lowest rate for these dates  
Breakfast Not included

The cancellation policy displays for each room rate. It is important to expand the view to read the complete cancellation conditions.

You have the choice to book the same room rate for all your travellers.

Best choice for a flexible hotel rate

Corporate Special Offer-RO/Room only Hotel...



Free Cancellation possible until 20AUG2024 02:00 PM

E Bongiovanni, Evelyn X

F Falco, Fernando X

D Farrell, Donna X

T Traveller, Ted X

I Traveller, Ian X

Number of rooms

5

**\$186.15**

Total price per traveller  
R99

Total price for 5  
rooms

**\$930.75**

Corporate Special Offer-RO/Room only 1 Bedroom...



Free Cancellation possible until 20AUG2024 02:00 PM

Number of rooms

0

**\$233.10**

Total price per traveller  
R99

**OR**

If you are booking Amadeus (excludes Sleep Space) hotel availability, you can choose different room rates between travellers. In this example, we have selected the Mantra on Northbourne from Amadeus's inventory and booking for five travellers. Three travellers will be booked at the \$186.15 room rate and the remaining two travellers will be booked at the \$233.10 room rate.

**Note:** Hover over the traveller's name, the change option will display to select a different traveller when assigning a room rate.

Best choice for a flexible hotel rate

Corporate Special Offer-RO/Room only Hotel...

Number of rooms  
3

\$186.15  
Total price per traveller  
R99

Free Cancellation possible until 20AUG2024 02:00 PM

E Bongiovanni, Evelyn X F Falco, Fernando X D Farrell, Donna X

Total price for 3 rooms  
\$558.45

Corporate Special Offer-RO/Room only 1 Bedroom...

Number of rooms  
2

\$233.10  
Total price per traveller  
R99

Free Cancellation possible until 20AUG2024 02:00 PM

T Traveller, Ted X I Traveller, Ian X

Total price for 2 rooms  
\$466.20

Select **Continue** to proceed with the booking process.

Clear selection


\$1,024.65  
5 rooms selected

Continue

On the **Complete Hotel booking** screen the traveller information displays according to the room rate selected.

#### Complete hotel booking

Single room - 1 Night  
Wed, 21 AUG - Thu, 22 AUG



Mantra on Northbourne Canberra ★★★★★  
Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia

Tripadvisor  
●●●●○

Corporate Special Offer-RO/Room only Hotel...

Number of rooms  
3

\$186.15  
Total price per traveller  
R99

D Farrell, Donna E Bongiovanni, Evelyn F Falco, Fernando

Total price for 3 rooms  
\$558.45

Free Cancellation possible until 20AUG2024 02:00 PM

Corporate Special Offer-RO/Room only 1 Bedroom...

Number of rooms  
2

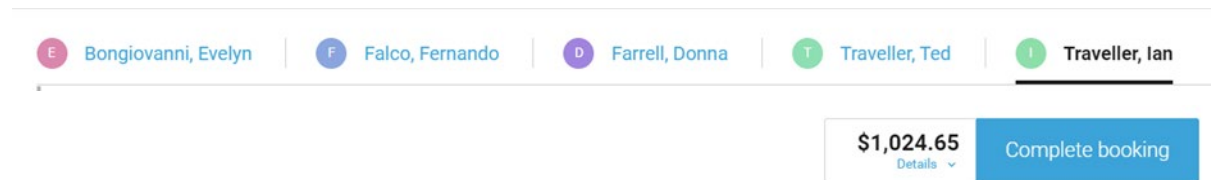
\$233.10  
Total price per traveller  
R99

T Traveller, Ted I Traveller, Ian

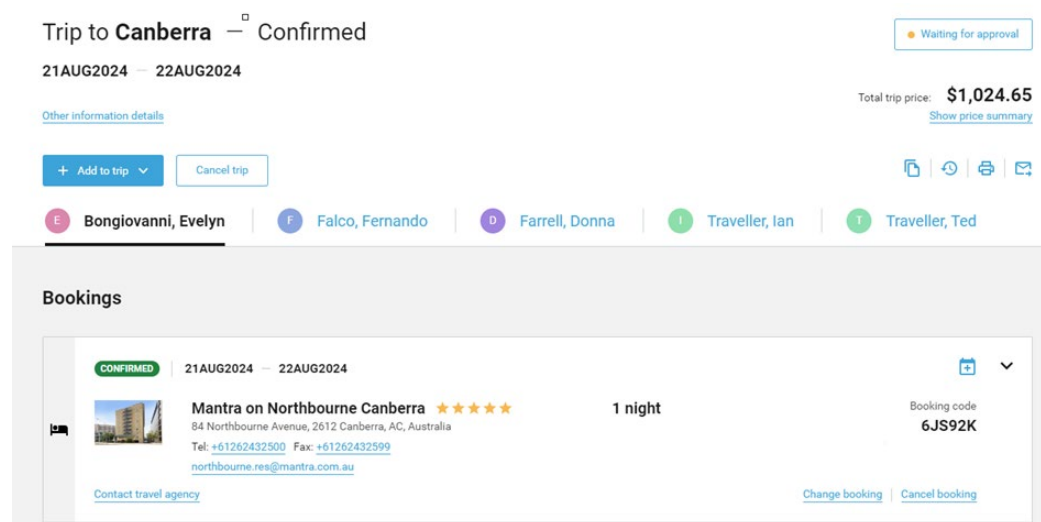
Total price for 2 rooms  
\$466.20

Free Cancellation possible until 20AUG2024 02:00 PM

After completing the required information for your travellers, select **Complete booking** and individual bookings will be created for each traveller.

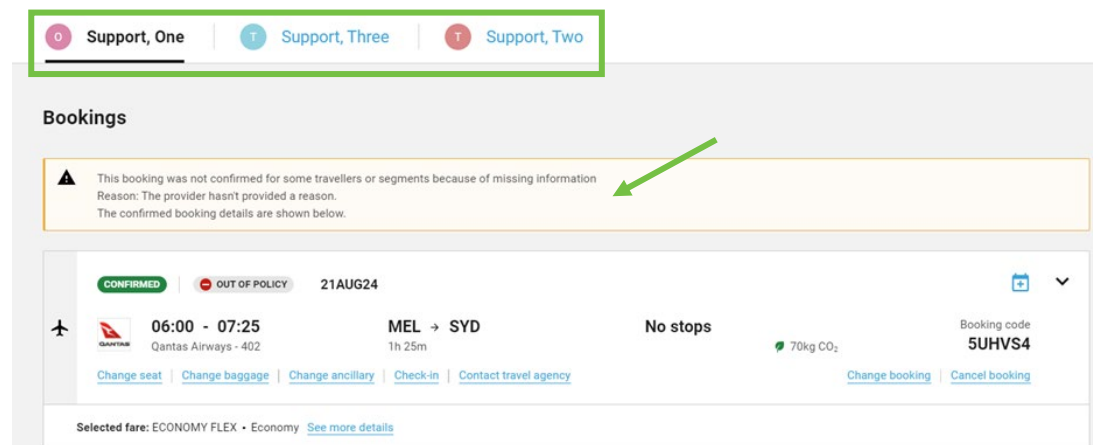


On the Booking screen, the status shows **Confirmed**, and the list of travellers booked at the property will display.



## Important Note

If you get to the end of the booking process and a room is no longer available for a traveller (due to inventory no longer being available at the end of the booking process), a message will display highlighting not all travellers have been booked successfully. The below notification will appear on the booking screen. The successful bookings will be displayed with the traveller's name.



For any traveller(s) without a confirmed booking, start the hotel booking process again to select a different rate type at the same hotel, or a different hotel for the impacted travellers.

## Amending a Booking

To amend a multi traveller booking, select the traveller you wish to change the booking for, and the name will then be highlighted in black text. The subsequent travellers who do not require an amendment will be displayed in blue text. Select the Change link from the hotel segment.

Trip to **Canberra** — Confirmed Waiting for approval

21AUG2024 — 22AUG2024


[Other information details](#) Total trip price: **\$1,024.65** [Show price summary](#)

[+ Add to trip](#) [Cancel trip](#) [Print](#) [Share](#)

**E** Bongiovanni, Evelyn | **F** Falco, Fernando | **D** Farrell, Donna | **I** Traveller, Ian | **T** Traveller, Ted

### Bookings

**CONFIRMED** | 21AUG2024 — 22AUG2024

 **Mantra on Northbourne Canberra** ★★★★★ **1 night** Booking code: **6JS92K**


84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Tel: +61262432500 Fax: +61262432599  
[northbourne.res@mantra.com.au](mailto:northbourne.res@mantra.com.au)

[Contact travel agency](#) [Change booking](#) [Cancel booking](#)

The selected traveller displays with their existing booking information.

Booked for **E** Bongiovanni, Evelyn

Check-in: 21AUG2024 Check-out: 22AUG2024 Night: 1

 **Mantra on Northbourne Canberra** ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

**Tripadvisor** ★★★★☆ Booking code: **6JS92K**

Your new search

Check-in and Check-out dates \*  
Thu, 22 Aug 2024 — Fri, 23 Aug 2024  
1 night


Occupancy  
☒ Single ☐ Double

☒ Keep the hotel

[Back](#) [Continue](#)

Availability displays at Mantra on Northbourne Canberra for the new dates.

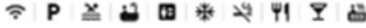
Single room - 1 Night  
Thu, 22 AUG - Fri, 23 AUG




Mantra on Northbourne Canberra




★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km



Tripadvisor






Hide photo gallery

Best choice for a flexible hotel rate

Special Offer-RO/Room only Hotel...



Free Cancellation possible until 21AUG2024 02:00 PM

\$177.65


R99

Select room

After reading the Hotel Purchase Conditions, click **Select room** then **Complete Booking**.

Best choice for a flexible hotel rate

Special Offer-RO/Room only Hotel...



Free Cancellation possible until 21AUG2024 02:00 PM

\$177.65

R99

Single room:

In Policy

Breakfast:

Not included

Max occupancy:

1

\$177.65

Total price


Complete booking


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A prompt displays, highlighting the existing dates will be cancelled and the hotel will be rebooked with the new dates.

Continue with cancellation of the existing hotel booking and newly book the hotel for the trip

 Are you sure you want to cancel your booking? A Cancelled booking can't be reactivated.  
Note that cancellation or service charges may be applied.


Booked for  Bongiovanni, Evelyn

Check-in: 21AUG2024 Check-out: 22AUG2024 Night: 1



**Mantra on Northbourne Canberra** ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

Tripadvisor 

Booking code: 6JS92K

[← Back](#) [Cancel trip](#)





The updated itinerary displays for the selected traveller.


Trip to **Canberra** — Confirmed


21AUG2024 — 23AUG2024


[Other information details](#)


[+ Add to trip](#) [Cancel trip](#)


   

 Bongiovanni, Evelyn

 Falco, Fernando


 Farrell, Donna

 Traveller, Ian

 Traveller, Ted

Bookings

CONFIRMED





**Mantra on Northbourne Canberra** ★★★★★

84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Tel: +61262432500 Fax: +61262432599  
[northbourne.res@mantra.com.au](mailto:northbourne.res@mantra.com.au)

[Contact travel agency](#)

22AUG2024 — 23AUG2024

1 night

Booking code: 6JS92K

[Change booking](#) [Cancel booking](#)

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The remaining traveller's bookings remain untouched with the original booking dates. 21-22 August, as shown below for Ian Traveller.

Trip to **Canberra** — Confirmed

21AUG2024 — 23AUG2024

[Other information details](#)

+ Add to trip

Cancel trip

E Bongiovanni, Evelyn

F Falco, Fernando

D Farrell, Donna

I **Traveller, Ian**

T Traveller, Ted


Waiting for approval

Total trip price: **\$1,016.15**  
[Show price summary](#)

Bookings

CONFIRMED

21AUG2024 — 22AUG2024



**Mantra on Northbourne Canberra** ★★★★★

84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Tel: +61262432500 Fax: +61262432599  
[northbourne.res@mantra.com.au](mailto:northbourne.res@mantra.com.au)

1 night

Booking code  
**6JSN3C**

[Change booking](#) | [Cancel booking](#)

Contact travel agency

Total trip price per traveller: **\$233.10**  
[Show price details](#)

## Cancel Trip

### Cancelling a Booking for all Travellers

To Cancel all bookings for all travellers, select the **Cancel trip** link at the top of the screen.

Trip to **Canberra** — Confirmed

21AUG2024 — 23AUG2024

[Other information details](#)

+ Add to trip

Cancel trip

E Bongiovanni, Evelyn

F Falco, Fernando

D Farrell, Donna

I **Traveller, Ian**

T Traveller, Ted

Waiting for approval

Total trip price: **\$1,016.15**  
[Show price summary](#)

Once the list of Travellers is displayed, a prompt will appear checking you would like to cancel all travellers booking.

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Scroll to the end of the screen and select **Cancel trip**.

## Cancel trip

⚠ Are you sure you want to cancel your booking? A Cancelled booking can't be reactivated.  
Note that cancellation or service charges may be applied.

Booked for **F** Falco, Fernando

Check-in: 21AUG2024 Check-out: 22AUG2024 Night: 1



### Mantra on Northbourne Canberra ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

Tripadvisor Booking code:  
★★★★★ 6JS8QW

Booked for **D** Farrell, Donna

Check-in: 21AUG2024 Check-out: 22AUG2024 Night: 1



### Mantra on Northbourne Canberra ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

Tripadvisor Booking code:  
★★★★★ 6JSIU2

Booked for **T** Traveller, Ted

Check-in: 21AUG2024 Check-out: 22AUG2024 Night: 1



### Mantra on Northbourne Canberra ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

Tripadvisor Booking code:  
★★★★★ 6JTK37

Booked for **I** Traveller, Ian

Check-in: 21AUG2024 Check-out: 22AUG2024 Night: 1



### Mantra on Northbourne Canberra ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

Tripadvisor Booking code:  
★★★★★ 6JSN3C

Booked for **E** Bongiovanni, Evelyn

Check-in: 22AUG2024 Check-out: 23AUG2024 Night: 1



### Mantra on Northbourne Canberra ★★★★★

Mantra Group (Accor Group)  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Distance from point of search: 3.6 km

Tripadvisor Booking code:  
★★★★★ 6JS92K

← Back

Cancel trip

Cytric displays a message highlighting the bookings have been cancelled.

## Confirmation

✓ The booking has been Cancelled.  
Note that cancellation or service charges may be applied.

## Cancelling a Booking for one or more Travellers

To cancel the booking for one traveller, select the respective Traveller and their name will be highlighted in black text. Select the **Cancel** link within the hotel segment. The below example shows Ian Traveller's booking has been selected to be cancelled.

Trip to **Canberra** — Confirmed

21AUG2024 — 23AUG2024

Other information details

+ Add to trip

Cancel trip

E Bongiovanni, Evelyn

F Falco, Fernando

D Farrell, Donna

**I Traveller, Ian**

T Traveller, Ted

Waiting for approval

Total trip price: **\$1,016.15**

Show price summary

📄

🕒


🖨

✉

### Bookings

CONFIRMED

21AUG2024 — 22AUG2024



**Mantra on Northbourne Canberra** ★★★★★  
84 Northbourne Avenue, 2612 Canberra, AC, Australia  
Tel: +61262432500 Fax: +61262432599  
[northbourne.res@mantra.com.au](mailto:northbourne.res@mantra.com.au)

1 night

Booking code  
**6JSN3C**

Contact travel agency

Change booking

Cancel booking

Total trip price per traveller: **\$233.10**

Show price details

Repeat these steps for any subsequent travellers you wish to cancel.

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## Air and Hotel Booking Combination

Once flights have been selected and details completed for all travellers on the Complete booking screen, select the **Add Hotel** icon then **Complete Booking**.

E Bongiovanni, Evelyn

F Falco, Fernando

D Farrell, Donna

T traveller, ted

I **Traveller, Ian**

If you want to add to your trip, select your next booking type here, then complete your current booking.

Add flight

Add hire car

Add hotel

\$6,214.30  
Details ▾

Complete booking

(Liable for payment and continue to your hotel booking)

The air content will be booked for all travellers and all the travellers will then be displayed on the Traveller selection screen.

To book for all travellers select **Continue**.

**Note:** If not all travellers require accommodation deselect the respective traveller by clicking on the X to the right of the traveller's name and then select **Continue**.

Please select travellers

To continue your booking, please add a traveller.

Search for travellers

Assigned Location ▾

Assigned Division ▾

Select travellers and booking type

Booking for:

E Bongiovanni, Evelyn (You) ×  
DFAT, SYDQB28AH PROD

F Falco, Fernando ×  
Department of Communications and the Arts, SYDQB28AH PROD

D Farrell, Donna ×  
ASIC, SYDQB28AH PROD

T traveller, ted ×

I Traveller, Ian ×

+ Add travellers

Specify the following:

Assigned Location \*  
SYDQB28AH PROD ▾

Assigned Division  
DFAT ▾

Travel Policy Group \*  
WoAG SES ▾

Continue

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On the **Start hotel** booking screen, the city and dates will be prepopulated from the flight itinerary information. Select **Search**.

1 Start

2 Select hotel

3 Select room

4 Complete booking



5 Confirmation

You are booking for:  
5 persons

Start hotel booking

Destination \*

Sydney (SYD)  
NS, Australia

or enter an [address](#).

Occupancy


✓ Single

Double

Check-in and Check-out dates \*

Wed, 24 Jul 2024 – Thu, 25 Jul 2024

1 night



Search

Hotel availability will display for the number of travellers selected.

1 Start

2 Select hotel

3 Select room

4 Complete booking


5 Confirmation


You are booking for:  
5 persons

Select hotel in Sydney


Single room - 1 Night  
Wed, 24 JUL - Thu, 25 JUL

Sorted by  
Default (Preferred hotels)

 Filter


 Map view

Hotels

 Clear filter

Page 1 of 3

Show All Options






HOTELS

**ibis budget Sydney East** ★★ ★★

Ibis Budget (Accor Group)


191-201 William Street, 2010 Darlinghurst, NS, Australia

Distance from point of search: 1.5 km

Amadeus

Unrestricted rates starting from (Breakfast Not included): \$149.00.




**\$126.65**

Lowest rate for these dates

Breakfast Not included

Select hotel








HOTELS

**BreakFree on Broadway Sydney** ★★ ★★ ★★


Accor Hotels (Accor Group)

253 Broadway, 2037 Glebe, NS, Australia

Distance from point of search: 2.3 km

Amadeus



**\$141.18**

Lowest rate for these dates

Breakfast Not included

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Select the property, e.g. Ibis budget Sydney East for all 5 travellers. The individual and total hotel cost will be displayed, select **Continue**.

Select room at ibis budget Sydney East

Merging with existing trip to SYD+

Single room - 1 Night  
Wed, 24 JUL - Thu, 25 JUL



**ibis budget Sydney East** ★★ ★  
Ibis Budget (Accor Group)  
191-201 William Street, 2010 Darlinghurst, NS, Australia  
Distance from point of search: 1.5 km  
Wi-Fi, Parking, Pet-friendly

Tripadvisor  
●●●●○

Best choice for a flexible hotel rate

FLEXIBLE RATE-RO/Room only STANDARD QUEEN BED...

1

Number of rooms

5

\$149.00

Total price per traveller  
ESZ

Cancellation possible, see rate details

E Bongiovanni, Evelyn

F Falco, Fernando

D Farrell, Donna

T traveller, ted

I Traveller, Ian

Total price for 5 rooms

\$745.00

Clear selection

\$745.00

5 rooms selected

Continue

On the **Complete hotel booking** screen there is another opportunity to also view the hotel cancellation policy before agreeing to it.

Complete hotel booking

Single room - 1 Night  
Wed, 24 JUL - Thu, 25 JUL

1

1

Number of rooms

5

\$149.00

Total price per traveller  
ESZ

Cancellation possible, see rate details

I Traveller, Ian

D Farrell, Donna

E Bongiovanni, Evelyn

F Falco, Fernando

T traveller, ted

Total price for 5 rooms

\$745.00

**CANCELLATION POLICY:** NO CANCELLATION CHARGE APPLIES PRIOR TO 18:00(LOCAL TIME) ON THE DAY OF ARRIVAL. BEYOND THAT TIME, THE FIRST NIGHT WILL BE CHARGED. .  
CANCELLATION POSSIBLE UNTIL 2024-07-24, 18:00.

\$745.00  
Details

Complete booking

The hotel will then be added to the individual traveller bookings as shown below for Ted Traveller.

Trip to **Darlinghurst** — Confirmed

24JUL2024 — 25JUL2024

[Other information details](#)

+ Add to trip

Cancel trip

Total trip price: **\$6,959.30**

[Show price summary](#)

E Bongiovanni, Evelyn

F Falco, Fernando

D Farrell, Donna

I Traveller, Ian

**T traveller, ted**


Bookings

CONFIRMED

OUT OF POLICY

24JUL2024

✈️



06:00 AM - 07:25 AM

MEL → SYD

No stops

Booking code  
**60G7SA**

Qantas Airways - 402

1h 25m

[Change seat](#)

[Change baggage](#)


[Change booking](#)


[Cancel booking](#)

Selected fare: RED EDEAL • Economy [See more details](#)

CONFIRMED

24JUL2024 — 25JUL2024





**ibis budget Sydney East** ★★ ★

191-201 William Street, 2010 Darlinghurst, NS, Australia

Tel: +61293260300 Fax: +61293260155

[H5675@ACCOR.COM](mailto:H5675@ACCOR.COM)

Booking code  
**60G7SA**

1 night

[Change booking](#)

[Cancel booking](#)


[Contact travel agency](#)

CONFIRMED

OUT OF POLICY

25JUL2024

✈️



04:15 PM - 05:50 PM

SYD → MEL

No stops

Booking code  
**60G7SA**

Qantas Airways - 465

1h 35m

[Change seat](#)

[Change baggage](#)

[Change booking](#)

[Cancel booking](#)

Selected fare: RED EDEAL • Economy [See more details](#)

If accommodation was not required for all travellers, when selecting their name e.g. Donna Farrell, only flights will be displayed in the respective traveller's booking as shown below.

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## Bookings

OUT OF POLICY

07AUG2024

✈️

QANTAS

06:30 AM - 07:20 AM

Qantas Airways - 673

MEL → ADL

1h 20m

67kg CO<sub>2</sub>

Booking code

60KDPM

[Change seat](#) | 
 [Change baggage](#) | 
 [Change ancillary](#) | 
 [Check-in](#)

[Change booking](#) | 
 [Cancel booking](#)

Selected fare: RED EDEAL • Economy

[See more details](#)

OUT OF POLICY

08AUG2024

✈️

QANTAS

05:50 PM - 07:40 PM

Qantas Airways - 694

ADL → MEL

1h 20m

67kg CO<sub>2</sub>

Booking code

60KDPM

[Change seat](#) | 
 [Change baggage](#) | 
 [Change ancillary](#) | 
 [Check-in](#)

[Change booking](#) | 
 [Cancel booking](#)

Selected fare: RED EDEAL • Economy

[See more details](#)

## Booking Different Hotels when the Itinerary Includes Flights

When an itinerary includes flights, different hotels can be booked during the multi traveller workflow. Once flights have been selected, on the Complete Booking page select the Add Hotel icon to book different properties for one or more travellers.

For example: Flights and hotel booking for three travellers (One Support, Two Support and Three Support).

## Travel Arranger Dashboard

### Select travellers and booking type

Booking for:

O

Support, One

Learning Location One

×

T

Support, Two

Learning Location One

×




T

Support, Three

Learning Location One

×


Two Support and Three Support will be staying at the same property.


**Standard Room 1 Queen Bed. Hotel Room - C1Q - Standard Queen Room...**  
  1

Number of rooms  
2

✓ **\$130.00** ^  
Total price per traveller  
CTMSS-WOO-Rate Inc Room Only-  
Min Stay 1

Cancellation possible, see rate details

 Support, Three X



 Support, Two X

Total price for 2 rooms  
**\$260.00**

Single room: In Policy

The Ibis Sydney Airport is being selected for travellers Two and Three Support.



✓ Start — ✓ Select hotel — ✓ Select room — 4 Complete booking — 5 Confirmation

You are booking for:  
 

Share in MS Teams




Complete hotel booking

Single room - 1 Night  
Wed, 21 AUG - Thu, 22 AUG




**ibis Sydney Airport** ★★ ★  
Ibis Hotels (Accor Group)  
205 O'riordan Street, 2020 Mascot, NS, Australia


Tripadvisor  
● ● ● ● ●

**Standard Room 1 Queen Bed. Hotel Room - C1Q - Standard Queen Room...**  
  1

Number of rooms  
2

✓ **\$130.00**  
Total price per traveller  
CTMSS-WOO-Rate Inc Room Only-Min  
Stay 1

 Support, Three


 Support, Two


Total price for 2 rooms  
**\$260.00**


Cancellation possible, see rate details

On the Complete Booking screen before clicking Complete Booking select the Add Hotel link to book a different hotel for the third traveller One Support.

If you want to add to your trip, select your next booking type here, then complete your current booking.

 Add flight

 Add hire car

 Add hotel

**\$260.00**  
Details

Complete booking

(Liable for payment and continue to your hotel booking)

Deselect the two travellers, Two and Three Support as the hotel has already been booked for them.

To continue your booking, please add a traveller.

Assigned Location

▼

**Select travellers and booking type**

Booking for:

0

Support, One

Learning Location One

×

T

Support, Three

Learning Location One

×

T

Support, Two

Learning Location One

×

+

Add travellers

Specify the following:

Assigned Location \*

Learning Location One

▼

Travel Policy Group \*

TPG 2

▼

Continue

Support One is to be booked at a different hotel.

To continue your booking, please add a traveller.

Assigned Location

▼

**Select travellers and booking type**

Booking for:

0

Support, One

Learning Location One

×

+

Add travellers

Specify the following:


Assigned Location \*

Learning Location One

▼

Continue

Quest Mascot is selected for traveller One Support.




**PREFERRED HOTELS**

**Quest Mascot** ★★★★★

Lexington Collection

108-114 Robey Street, 2020 Mascot, NS, Australia

Distance from point of search: 1.9 km



CTM Hotels

✓ **\$169.00**

Lowest rate for these dates

Breakfast Not included

Select hotel

After selecting Complete Booking, the property will be booked for One Support.

One Support has flights booked from Melbourne to Sydney return and accommodation booking at the Quest Mascot.

## One Support

0

Support, One

T

Support, Three

T

Support, Two

CONFIRMED

OUT OF POLICY

21AUG24

06:00 - 07:25  
Qantas Airways - 402

MEL → SYD  
1h 25m

No stops

70kg CO<sub>2</sub>

Booking code  
**5UHSV4**

[Change seat](#)

[Change baggage](#)

[Change ancillary](#)

[Check-in](#)

[Contact travel agency](#)

[Change booking](#)

[Cancel booking](#)

CONFIRMED

21AUG24 — 22AUG24

Quest Mascot ★★★★★

108-114 Robey Street, 2020 Mascot, NS, Australia  
Tel: +61293663900 Fax: +61293663999  
[questmascot@questapartments.com.au](mailto:questmascot@questapartments.com.au)

1 night

Booking code  
**5UHSV4**  
Provider Reference  
**CTM000083141**

[Contact travel agency](#)

[Change booking](#)

[Cancel booking](#)

CONFIRMED

OUT OF POLICY

22AUG24

17:15 - 18:50  
Qantas Airways - 473

SYD → MEL  
1h 35m

No stops

70kg CO<sub>2</sub>

Booking code  
**5UHSV4**

[Change seat](#)

[Change baggage](#)

[Change ancillary](#)

[Check-in](#)

[Contact travel agency](#)

[Change booking](#)

[Cancel booking](#)

Travellers Two and Three Support also have flights booked Melbourne to Sydney return and staying at the Ibis Sydney Airport hotel.

0

Support, One

T

Support, Three

T

Support, Two

OUT OF POLICY

21AUG24

06:00 - 07:25  
Qantas Airways - 402

MEL → SYD  
1h 25m

Booking code  
**5UGSHZ**

[Change seat](#)

[Change baggage](#)

[Change ancillary](#)

[Check-in](#)

[Change booking](#)

[Cancel booking](#)

Selected fare: ECONOMY FLEX • Economy [See more details](#)

21AUG24 — 22AUG24

ibis Sydney Airport ★★★★★

205 O'riordan Street, 2020 Mascot, NS, Australia  
Tel: +61283398500 Fax: +61283398585  
[H3058@accor.com](mailto:H3058@accor.com)

1 night

Booking code  
**5UGSHZ**  
Provider Reference  
**CTM000083127**

[Change booking](#)

[Cancel booking](#)

AUSTRALIA | NEW ZEALAND | NORTH AMERICA | ASIA | EUROPE [travelctm.com.au](https://travelctm.com.au)

+ Add to trip

Cancel trip



0 Support, One

T Support, Three

T Support, Two

OUT OF POLICY 21AUG24



06:00 - 07:25

Qantas Airways - 402

MEL → SYD

1h 25m

70kg CO<sub>2</sub>

Booking

5UH

[Change seat](#)

[Change baggage](#)

[Change ancillary](#)

[Check-in](#)

[Change booking](#)

[Cancel booking](#)

21AUG24 — 22AUG24



ibis Sydney Airport ★★

205 O'riordan Street, 2020 Mascot, NS, Australia

Tel: +61283398500 Fax: +61283398585

[H3058@accor.com](mailto:H3058@accor.com)

1 night

Booking code

5UHG39

Provider Reference

CTM000083129

[Change booking](#)

[Cancel booking](#)